



Member Service Representative

The objective of this position is to help assure continuous improvement in member satisfaction by providing advice, assistance and information to all rate classes with regard to energy use, energy delivery systems, energy and non-energy programs and overall cooperative operations including on-site visits and presentations to various public industry organizations.

Education, Skills and Requirements:

- High School diploma or equivalent with an Associate's degree preferred.
- Specialized training in electrical, mechanical, or customer relations preferred.
- Minimum of 3-5 years of customer service experience preferred
- Must have good computer skills in spreadsheets, word processing and presentation software.
- Must have excellent communication skills
- Possess a valid driver's license

See full job description on our website

Crow Wing Power is a member owned electric distribution cooperative, which serves more than 37,000 members in a three county region, in the central Minnesota lakes area. We are a progressive, diversified utility located in beautiful Brainerd, Minnesota.

We offer an excellent benefits package and competitive salary.

Medical exam, drug test, and background checks will be processed upon offer of employment

Please send application and/or resume by February 16, 2018 to:

Crow Wing Power
Debra Frank, Human Resources
PO Box 507 Brainerd, MN 56401
frank@cwpower.com Fax: 218-825-2697

This institution is an equal opportunity provider and employer.